



Minutes for 2009-2010 Monthly Dinner Meetings

Date	Speaker	Topic	Location	Number of Attendees	Coupons Used	Section Business & Updates
9/8/09	Lecia Albright	Healthcare Initiatives in the Era of Public Reporting	Italian Kitchen	26 (3 new members, 0 guests)	3	--First-time members and member milestones were recognized.
10/13/09	Cy Coleman & Laura Stecher	Tour of the Virginia Lottery	Virginia Lottery	14	0	
11/10/09	Karen Gulliford	Career Strategies in Today's Economy: Securing New and Current Employment	Chadar Thai	26 (2 new members)	1	--Dr. Victor Gray Education Grant announced. Deadline extended to 12/31/09. Visit http://asqrichmond.org for details. --First-time members and member milestones were recognized. --Volunteers were recruited for the Membership Team and used book sale.
12/9/009	Luis Morales	Baldrige Criteria for Performance Excellence— Focus on Organizational Social Responsibility	Meadowbrook Country Club	22 (1 new member)	0	--First-time members and member milestones were recognized.



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1/12/2010	Michael McDermott	How Quality Professionals Can Facilitate Customer Satisfaction and Retention	Italian Kitchen Restaurant	31 (5 new members)	5	--First-time members and member milestones were recognized. --Elections will be held in March. Please contact Chris Milton at c.milton@comcast.net if interested.
2/9/2010	Jill Short	Plant Tour	Quantum Silicones	0	0	Tour cancelled due to inclement weather
3/9/10	Jake Eshler	Supplier Program Auditing	Italian Kitchen	29 (0 new members)	0	
4/13/10	David Roberts	Resilient Solutions to Natural and Manmade Disasters	Chadar Thai	27 (0 new members)	0	--Officer Elections held --Upcoming Audit Resource Trainings announced. Contact taburns@juno.com if interested in attending.
5/11/10	Dr. Victor Gray and Carolyn Gray	The Application of Lean Six Sigma Tools to Breeding and Shearing Alpacas	Extra Billy's BBQ	28 (4 new members)	0	--Green Belt Training discussed. See www.asqrichmond.org for details